

## Our Privacy Policy

The Resilience Centre provides confidential psychological services to all clients. The information about you remains confidential except in the following circumstances:

- When it is subpoenaed by a court.
- If a client divulges that they or another person/s intends to harm themselves or others. In such circumstances we have a duty of care to take the appropriate action to safeguard those concerned.
- When case notes are discussed with another psychologist for supervision or case management purposes.
- When you give your approval to discuss or provide written reports to another person, professional agency or service provider. These may include doctors, lawyers, employers or any named individual. Under these circumstances your written permission is always required.
- Please note that some clients are under a Medicare Mental Health Care Plan set up by their GP, Psychiatrist or Pediatrician. Psychologists are required to send a report to the referring doctor advising them of your progress. You may discuss the content of this report with your psychologist prior to its submission.